

9th Human Performance Meeting, HPM9

22-26 November 2010

Oldbury Site, Magnox North, UK

WANO Paris Centre and Oldbury Site, Magnox North are pleased to organise the 9th Human performance Meeting, HPM9 at the Oldbury Site.

The aim is to exchange views and experiences about ways of using the Human Performance Programmes to increase safe behaviours.

Key topics

The key topics of the HPM9 are as follows:

- Human Performance for Knowledge Workers
- Indicators to measure the success of Human Performance
- Human Performance, Safety Culture and Operating Experience.

Who should attend?

Senior managers and managers in all disciplines, responsible for change by implementing Human Performance programmes, and Human Performance specialists involved in implementation of Human Performance programmes.

Presentations

The programme will be filled partly by invited speakers and partly by the participants themselves. Presentations from participants that describe the achievement or reinforcement of Human Performance and are related to the workshop topics are encouraged. The subject of proposed presentations should be indicated while registering to the HPM9.

Group works and “Problem Solving Clinic”

Group work sessions will allow detailed debate and consideration of the major themes. Suggestions for group work topics will be asked when registering.

During HPM9 there will be a “**Problem Solving Clinic**”. The participants will be asked to send in advance to the organisers, information related to a problem they have experienced. The organisers will choose some five different problems to be addressed during one of the group work sessions.

The mentor of the meeting will be **Aileen Sullivan**, Nuclear Professionalism Fleet Manager, Headquarters, British Energy, part of EDF Energy, UK. The facilitator will be **Tellervo Taipale**, Programme Manager from WANO Paris Centre.



There will be a technical visit to the Oldbury Site on Thursday 25th November. Oldbury power station is an operating twin reactor station. Since 1967, the station has produced electricity around the clock supplying on a typical day 435MW of electricity.

WANO Paris Centre

8 rue Blaise Pascal, Neuilly sur Seine, France

Phone +33 1 46 40 35 55 Web site for WANO members: www.wano.org

Programme

Monday 22nd November 2010

19.00 – 21.00 Aztec West Hotel, Culbone Room, 1st floor

19.00 - Registration to the Workshop

19.00 – 21.00 Get-together (Informal light buffet and drinks)



Tuesday 23rd November 2010

8.15 – 9.00 Bus to Oldbury Site

9.00 – 13.00 Oldbury Conference Centre

9.00 – 9.15 Registration (for those unable to do so on Monday evening)

Introduction to the Seminar

9.15 – 9.30 Welcome and Introduction to the Meeting

Mr Joe Lamonby, Site Director, Oldbury Site, Magnox North, UK

9.30 – 10.15 Introduction to the Human Performance - Mentor speaking

Ms Aileen Sullivan, Nuclear Professionalism Fleet Manager, Headquarters, British Energy, part of EDF Energy, UK

10.15 – 10.45 Introduction – who are we and where do we come from

10.45 – 11.15 Coffee and refreshments

Human Performance for Knowledge Workers

11.15 – 12.15 HP for Oldbury's Engineers and Other Knowledge Workers

Mr John Vercoe, Financial Controller and Mr Chris Burden, Outage Manager, Oldbury Site, Magnox North, UK

12.15 – 13.00 The Knowledge Worker Challenge – Sellafeld Ltd Mr Joe McCluskey, Human Performance and Learning Manager, Sellafeld Limited, UK

13.00 – 14.00 Oldbury Technical Centre

13.00 – 14.00 Lunch

14.00 – 15.00 Oldbury Conference Centre

14.00 – 15.00 The Knowledge Worker Challenge – INPO point of view

Mr Brian Baskette, CPF, Principal Program Manager, Organizational and Human Performance Department, INPO, USA

15.00 – 17.30 Oldbury Conference Centre and Oldbury Technical Centre

Group work I

15.00 – 16.30 Group work I – Human Performance for Knowledge Workers

15.00 – Coffee and refreshments during the group work

16.30 – 17.15 Group work I results

17.15 – 17.30 Conclusions of the day Aileen Sullivan, Mentor of the Meeting

17.30 – 18.00 Bus to Bath

Diner in Bath Historical Museum

22:30 – 23:00 Bus back to Aztec Hotel

Wednesday 24th November 2010

8.15 – 9.00

Bus to Oldbury Site

Indicators to measure the success of Human Performance

9.00 – 13.00

Oldbury Conference Centre

9.00 – 9.15

Feedback from yesterday [Aileen Sullivan](#), Mentor of the Meeting

9.15 – 10.00

WANO Paris Centre on the field of Human Performance - results from Technical Support Missions and Peer Reviews

[Mr Nicolas Pot](#), Programme Manager, Technical Support Missions, WANO Paris Centre, France

10.00 – 10.45

Experience from Management Training in Task Observation, reporting and use of Task observation indicator [Mr Anders Rapp](#), Organisational developer, Oskarshamn NPP, OKG, Sweden

10.45 – 11.15

Coffee and refreshments

11.15 – 12.15

Human Performance indicators [Brian Baskette](#), INPO

12.15 – 13.00

Assessment of level achieved in HP by EDF NPP

[Mr Arnaud Barlet](#), Nuclear Safety Advisor, and [Mr Jean-Pierre Theurier](#), HP expert, DPN/UNIE, France

13.00 – 14.00

Oldbury Technical Centre

13.00 – 14.00

Lunch

Group work II

14.00 – 15.30

Oldbury Conference Centre and Oldbury Technical Centre

14.00 – 15.30

Group work II – Human Performance tools

14.45 –

Coffee and refreshments during the group work

15.30 – 16.15

Group work II results

16.15 – 16.30

Conclusions of the day [Aileen Sullivan](#), Mentor of the Meeting

16.30 – 17.00

Bus back to Aztec West Hotel

17.30 – 18.00

Bus to SS Great Britain

18.00 – 22.00

Evening on SS Great Britain

22.00 – 22.30

Bus back to Aztec West Hotel

SS Great Britain is in Bristol harbor. Dinner on 24th November will be onboard.



Thursday 25th November 2010

8.15 – 9.00 *Bus to Oldbury Site*

9.00 – 10.15 *Oldbury Conference Centre*

9.00 – 9.15 **Feedback from yesterday** Aileen Sullivan, Mentor of the Meeting

Plant experiences

9.15 – 9.45 **HP Improvement at SE-Enel** Mr Alexander Tóth, Nuclear Training Manager, Bohunice and Mochovce NPP, Slovenské elektrárne, a.s – Enel, Slovak Republic

9.45 – 10.15 **Napping in Main Control Room - experiences from Olkiluoto NPP** Dr Petri Koistinen, Head of Human Resources Development, Olkiluoto NPP, TVO, Finland

10.15 – 10.45 **Retraining for manager in the frame of HP program: the case of Chinon NPP** Dr Philippe Fauquet-Alekhine, Work Psychologist, Chinon NPP, EDF, France

Group work III: Problem Solving Clinic

10.15 – 13.00 *Oldbury Conference Centre and Oldbury Technical Centre*

10.45 – 11.15 **Introduction to the problems**

11.15 - 12.30 **Group work III**

11.15 *Coffee and refreshments during the Group-work*

12.30 – 13.00 **Outputs from the “Problem solving Clinic”**

13.00 – 14.00 *Oldbury Technical Centre*

13.00 - 14.00 *Lunch*

Technical tour

14.00 –17.00 **Visit to Oldbury Site**

17.00 – 17.30 *Bus back to Aztec West Hotel
Free evening*

Friday 26th November 2010

8.15 – 9.00 *Bus to Oldbury Site*

Human Performance, Safety Culture and Operating Experience.

9.00 – 13.00 *Oldbury Conference Centre*

9.00 – 9.30 **HU, Safety Culture and OPEX** Aileen Sullivan, Mentor of the Meeting

9.30 – 10.00 **Safety Culture and HP - the Laguna Verde Experience** Mr Jesús Gutiérrez, Human Performance & Safety Culture Coordinator, Laguna Verde NPP, Comisión Federal de Electricidad, Mexico

10.00 – 11.15 **Excellence in Human Performance** Mr Shane Bush, Owner, BushCo, Inc, USA

11.15 – 11.45 *Coffee and refreshments*

11.45 – 12.45 **Panel discussion** Facilitated by Shane Bush

12.45 – 13.00 **Closing Words** Mr Joe Lamonby, Site Director, Oldbury Site

13.00 – 14.00 *Oldbury Technical Centre*

13.00 - 14.00 *Farewell Lunch*

14.00 - *Bus to Bristol International Airport*

Information

Workshop language

The workshop language is English.

Presentations

Participants are invited to give a **presentation** on either the identified themes or a related topic. The presentations (in English) have to be sent to the WANO Paris Centre (human.performance@wanopc.org) by 29th October 2010 to ensure timely preparation of the workshop documentation package for each participant.

Group work topics and “Problem Solving Clinic”

When registering the participants will be asked to give suggestions for group work topics and also for “Problem Solving Clinic” related to a problem they have experienced.

Register online

HPM9 is now full as the number of participants was limited to 40. HPM9 was filled on a “first come, first served” basis according to the order in which the registration forms were received.

Venue and Accommodation

The meeting will take place in the Conference Centre of the Oldbury Site, South Gloucestershire, UK. Bus transportation will be organised between the hotel and the venue. For the accommodation single rooms have been pro-booked for the HPM9 participants at:

Aztec West Hotel

Almondsbury, Bristol BS32 4TS, UK
Tel +44 1454 201090, Fax +44 1454 618873
For further information see

www.shirehotels.com

The room rate is GBP110 per night in a single room, including breakfast.

The accommodation bookings will be made based on the information on the Registrations.

Aztec West Hotel is located on 30 min drive from the Oldbury Site.

Meeting costs

The participants are responsible for their own travelling costs and for settling their hotel bill on leaving. Magnox North will kindly cover the cost of meeting lunches, dinner on SS Great Britain and transportation between the hotel and the meeting venue.

The WANO Paris Centre will cover the cost of material, and other evening programmes shown in the programme.

Accompanying guests

No programme has been arranged for any accompanying guests. Please notice that the evening sessions are also part of the meeting programme and targeted to the participants.

How to get to the hotel

The nearest airport is Bristol International Airport, 20 miles from the hotel.

A taxi from Bristol airport to the Aztec Hotel will cost about GBP50.

You could also take a flight to London or Birmingham and continue by train to Bristol. Distances by road from Bristol City Centre is 8 miles, Bath 20 miles, Birmingham 80 miles and London 115 miles to the hotel.

A taxi from the Bristol train station to the Aztec Hotel will cost about GBP30.

Detailed information “How to find us” is available on www.aztechotelbristol.com/home/welcome-to-the-aztec-hotel-and-spa-bristol/how-to-find-us/

Organising team

For further information please contact the Organising team in the WANO Paris Centre

- Ms **Tellervo Taipale**, Programme manager, tellervo.taipale@wanopc.org
- Ms **Nathalie Viev**, Secretary nathalie.viev@wanopc.org

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Public Web site: www.wano.info

Organising team in the Oldbury Site

- Mr **Peter Hardman**, Improvement Coordinator, pete.r.hardman@magnoxnorthsites.com

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